

**CITY OF PINOLE**

**EMERGENCY  
SANITARY SEWER OVERFLOW (SSO)  
RESPONSE PLAN**

**AND**

**PUMPING AND COLLECTION SYSTEM  
RELIABILITY IMPROVEMENT  
AND MANAGEMENT PLAN**

**Revised April 2020**

**RESOLUTION NO. 2020-32**

**RESOLUTION OF THE CITY COUNCIL OF THE CITY OF PINOLE, COUNTY OF  
CONTRA COSTA, STATE OF CALIFORNIA,  
ADOPTING THE SEWER SYSTEM MANAGEMENT PLAN (SSMP)**

**WHEREAS**, the State Water Resources Control Board requires local agencies that own and operate sewer collection to prepare a Sewer System Management Plan (SSMP); and

**WHEREAS**, the State Water Resources Control Board requires that, an SSMP must be adopted by the local agency's governing board; and

**WHEREAS**, the City of Pinole has an existing SSMP which was adopted by the City Council on April 17, 2012; and

**WHEREAS**, the State Water Resources Control Board requires local agencies to review and update their SSMP as warranted to reflect changes in operation of the collection system; and

**WHEREAS**, City staff has revised the City's SSMP to reflect changes in staff responsibilities and emergency contact information, as well as to add documentation of the sanitary sewer overflow mitigation measures put into practice in early 2019.


**NOW THEREFORE, BE IT RESOLVED** that the Pinole City Council does hereby adopt the City's revised 2020 SSMP.


**BE IT FURTHER RESOLVED** that the City Council authorizes the City Engineer to make minor modifications to the SSMP as requested by the State Water Resources Control Board.

**PASSED AND ADOPTED** at a regular meeting of the Pinole City Council held on the 19<sup>th</sup> day of May 2020 by the following vote:

AYES:	COUNCILMEMBERS: <b>Martinez-Rubin, Murray, Salimi, Swearingen, Tave</b>
NOES:	COUNCILMEMBERS: <b>None</b>
ABSENT:	COUNCILMEMBERS: <b>None</b>
ABSTAIN:	COUNCILMEMBERS: <b>None</b>

I hereby certify that the foregoing resolution was introduced, passed, and adopted on the 19th day of May, 2020.



  
\_\_\_\_\_  
Heather Iopu, CMC  
City Clerk

INTRODUCTION .....	3
SSMP GOALS .....	3
ORGANIZATION CHART .....	4
PROCEDURES .....	5
A. Flow Chart for Deciding How to Report an SSO.....	5
B. To whom and when should a sanitary sewer overflow be reported to: .....	6
C. Field Activities:.....	7
D. Relieving Cause of the Sanitary Sewer Overflow: .....	7
E. Sanitary Sewer Overflow Containment and Recovery:.....	8
F. Clean Up and Disinfection .....	8
G. Sign Posting and Barricading .....	8
H. Sewer Backup Involving Private Property.....	8
SANITARY SEWER OVERFLOW CALCULATION METHOD.....	10
HAZEL STREET LIFT STATION TROUBLE SHOOTING PROCEDURES (510) 724-9152....	12
A. Pump Not Pumping .....	12
B. Both Pumps Running, But Not Pumping.....	12
C. Pumps Not Running .....	12
D. No Power At Pole .....	12
E. Backup at Station or Nearby Manhole .....	12
F. Forced Main Blockage.....	12
SAN PABLO AVENUE LIFT STATION TROUBLE SHOOTING PROCEDURES (510) 724-0522 .....	13
CAUSE/RESPONSE .....	14
A. Sewer Overflow – Manhole running over – can’t unplug blockage. ....	14
B. Sink Hole Sewage Overflow .....	14
C. Lateral Plugged in Street – Unable to Clean .....	14
D. SSO Mitigation Plan for Pinon .....	14
RELIABILITY IMPROVEMENT AND MANAGEMENT PLAN FOR PUMPING AND COLLECTION SYSTEM.....	15
A. Annual Management Plan For Sewer Collection System .....	15
B. Pumping Stations: .....	16
APPENDICES .....	16

## **INTRODUCTION**

This document will be dynamic in nature and will change and be updated annually, or as necessary, to reflect new changes in the law, personnel, new public health information, unforeseen sanitary sewer overflow scenarios and changes in clean-up containment technologies. It is intended to primarily address emergency sanitary sewer overflows that have public health significance. It is designed to protect public health and the environment by applying a process that will address a broad range of sanitary sewer overflow scenarios.

The following sanitary sewer overflow scenarios were developed to address public health and regulatory concerns as the City of Pinole desires to keep the city clean, healthy, and in compliance with sanitary sewer overflow laws. The City's objectives are to prevent the discharge of raw or partially treated sewage to any waters and to protect public health by preventing backup of sewage and subsequent discharge to basements, streets, and other public and private property.

## **SSMP GOALS**

It has been a long-standing practice in the City of Pinole to provide the public with a sewer collection system that is effective, well maintained, and will serve their needs for future years. We have taken a proactive approach in many phases of maintenance, construction, rehabilitation, and planning to ensure that we meet our ultimate goal of "Keeping the sewage underground", and flowing unobstructed to our treatment plant facility.

Our goals for the upcoming years is to continue our preventive maintenance schedule along with developing a Master Plan, to better aid us in our efforts to prioritize our rehabilitation and maintenance efforts.

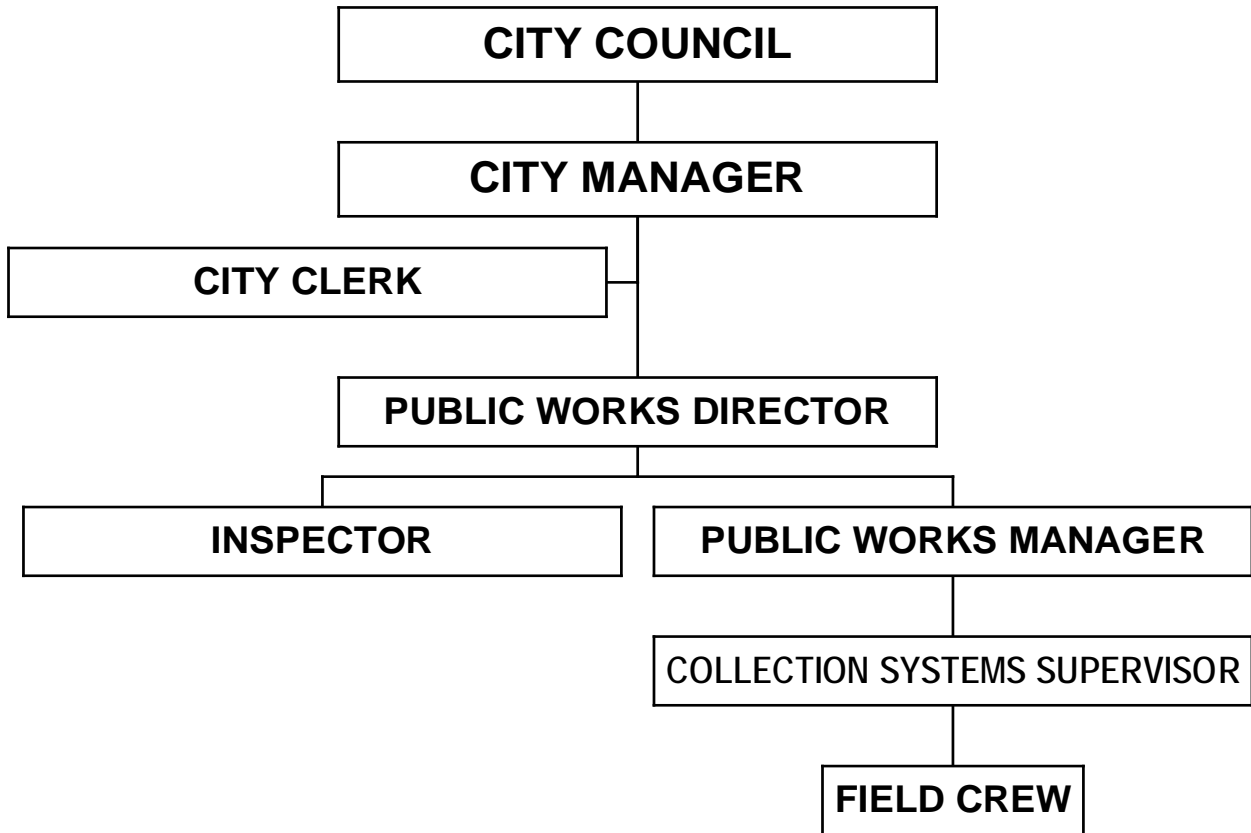
Listed below are the practices we will continue with, as well as the new goals we will be implementing:

- Hydro-flush entire system every four years
- Service "Hot Spots" on a regular schedule
- Perform regular operational checks on Lift stations. Upgrade and repair as needed.
- CCTV Inspection
- Smoke Testing
- Participation in the CWEA certification program
- Regular training in collection system related fields
- Rehab – budgeted from \$200k - \$500k annually for lining, MH repair, general repairs
- SSMP Master Plan Study—Completed June 2008
- Prioritize maintenance and rehab efforts in conjunction with Study

In the course of all of our maintenance functions, crews are instructed to lookout for I&I sources as well as needed repairs. Field crews note any of these deficiencies and turn them in to be logged on the appropriate repair, rehab, or maintenance list.

**ORGANIZATION CHART**

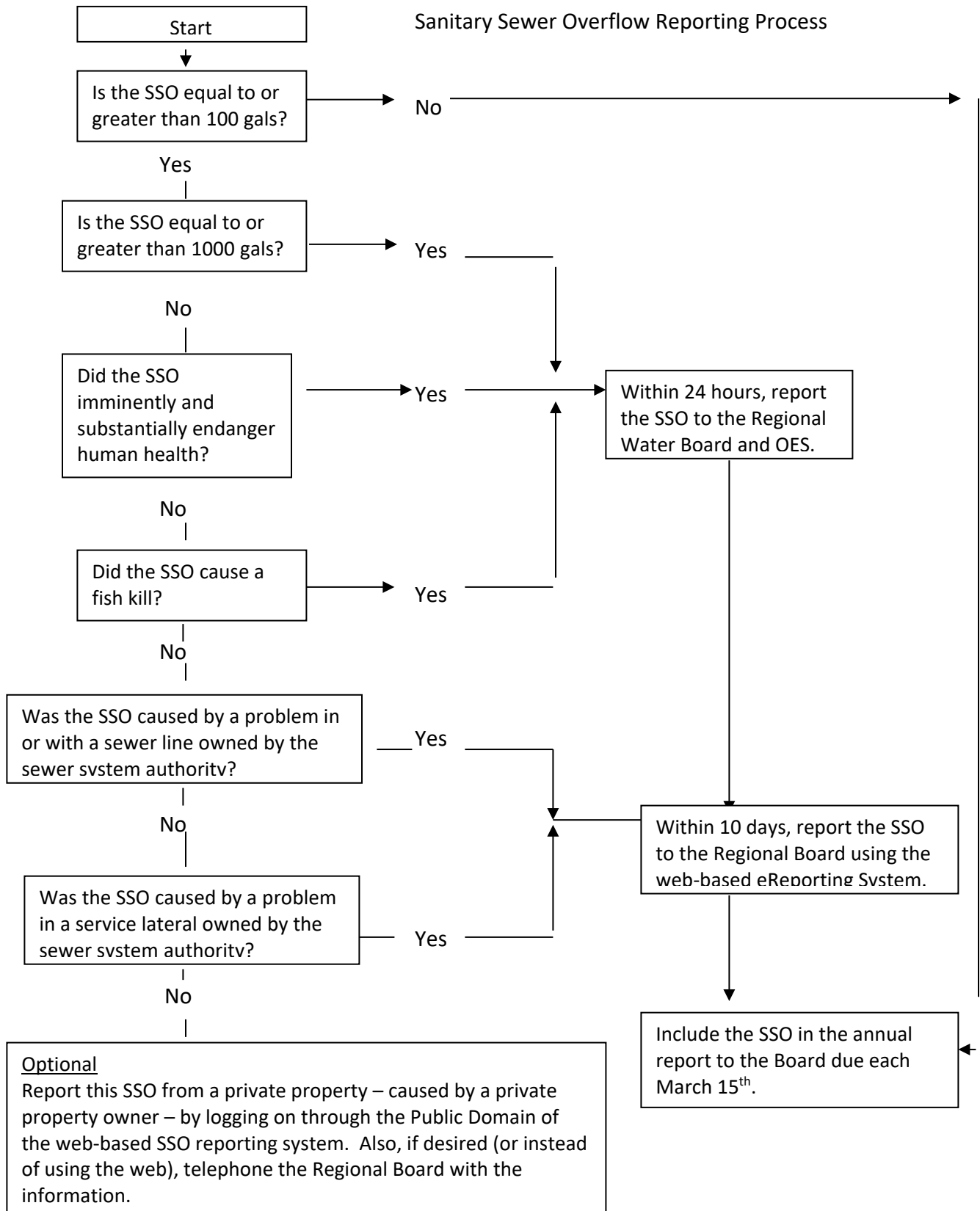
**CITY OF PINOLE SSMP  
ORGANIZATION CHART**



# PROCEDURES

## A. Flow Chart for Deciding How to Report an SSO

What kind of sanitary sewer overflows need to be reported:



**B. To whom and when should a sanitary sewer overflow be reported to:**

1. Office of Emergency Services (OES) – Report ASAP.

The Office of Emergency Services is responsible for maintaining and implementing the State of California’s Emergency Plan. The OES must be notified immediately following any sanitary sewer overflow that enters or will probably enter waters of the State. The OES operator will give you a **sanitary sewer overflow report number** and will notify other state agencies of the sanitary sewer overflow. Their notification list includes California Department of Fish and Game, California Highway Patrol, California Department of Health Services, Caltrans, US Environmental Protection Agency, and US Fish and Wildlife Service.

**OES Telephone: (800) 852-7550 or (916) 845-8911**  
**OES Fax for follow up only (916) 262-1677**

2. San Francisco Bay Region Water Quality Control Board (RWQCB) or Local RWQCB  
**Report within 24 hours for spills greater than 1,000 gallons.**  
**Report within (10) Business days for spills greater than 100 gallons.**

The RWQCB is part of the California Water Resources Control Board (CWRCB) and it is charged with the protection of all state water resources and with protecting the beneficial uses of those resources. This includes surface waters, ground waters, salt and fresh waters. The CWRCB has the legal authority to abate, through cease and desist orders, any situation that impact or threatens to impact the waters of the State. This includes regulating all sanitary sewer overflows to state waters, pursuing clean up of sanitary sewer overflows, and assuring proper disposal of pollutants. The agency has board powers to enforce standards and prohibitions to protect the waters of state. Damage assessment reports or remedial action plans may be required of the discharger. They have extensive expertise in the area of the impact of sanitary sewer overflows on the environment and the ability to conduct monitoring when required.

**RWQCB Telephone: (510) 622-2300 (8 a.m. – 5 p.m.)**  
**(510) 286-1255 – Voicemail**  
**Fax: (510) 622-2460**

**SSO eReporting: Log on to:**  
**[https://www.r2esmr.net/sso\\_login2.asp](https://www.r2esmr.net/sso_login2.asp)**  
**Username: Pinole, Password: cHAKsX82**

**In the event that eReporting is not an option, report via phone at (510) 622-2369**

3. Contra Costa County Health Department (925) 692-2500...925-383-4945
4. Urban Creeks Council of California– (510) 540-6669/Fax (510) 848-2219
5. Local Agencies and Individuals:
  - a. Contact as situation dictates.
  - b. Report as soon as possible.

<b>Fire Department</b>	<b>(510) 724-8970:</b>	<b>Protect Public Health</b>
<b>Police Department</b>	<b>(510) 724-8950:</b>	<b>Road Block, Traffic Control, etc.</b>
<b>Public Works</b>	<b>(510) 724-9010</b>	<b>Close areas such as beach, parks, fishing pier, etc.</b>
<b>Water District</b>	<b>(510) 835-3000</b>	<b>Impact on drinking water storage or supply.</b>

**Contact any local residents who may be impacted.  
Contact Supervisor, Manager or Director, as needed.**

**C. Field Activities:**

1. Typical Respondent’s role: (Bring Emergency Response Packet on all Calls.)
  - a. Protect public health, environment and property from sanitary sewer overflows and restore area to normalcy as soon as possible.
  - b. Establish perimeters and control zones with cones, barricades, vehicles or terrain.
  - c. Promptly notify agency communication centers of preliminary sanitary sewer overflow information and potential impacts.
  - d. Contain sanitary sewer overflow to the maximum extent possible. Every effort must be made to prevent the sanitary sewer overflow into surface waters.
  - e. Fill out SSO form.

**D. Relieving Cause of the Sanitary Sewer Overflow:**

1. Relieve the stoppage as soon as possible by use of sewer rodder, hydro-jet or snake (flex).
2. Refer to and follow all safety regulations.
3. Contain the sewage discharged to the maximum extent possible.
4. If sanitary sewer overflow enters the creek, use screen to collect solids.
5. Any sanitary sewer overflows over 10,000 gallons; the discharger should collect receiving water samples up stream and down stream of the sanitary sewer overflow and have them analyzed for total and fecal coliform. Soil samples may be required in the affected area.



#### **E. Sanitary Sewer Overflow Containment and Recovery:**

1. Install air plugs on storm drains whenever appropriate to contain the sanitary sewer overflow.
2. Divert sanitary sewer overflow by building a small berm to change direction of flow to sewer.
3. Divert sanitary sewer overflow by pumping around overflow and return to sewer.
4. Contain sanitary sewer overflow by allowing it to collect in a naturally low area or pump to a storage tank and recover collected sewage as soon as possible.
5. Dike/dam or sand bag sanitary sewer overflow by building a dirt berm to collect the overflow.

#### **F. Clean Up and Disinfection**

1. Flush area with tertiary water. The amount of flush water should be at least three times the quantity of the sanitary sewer overflow.
2. If chlorinated water is used for disinfection, the water should be contained and returned to sewer.

#### **G. Sign Posting and Barricading**

1. Post “**CONTAMINATED WATER**” signs and block the contaminated area with “yellow caution” tape barricades. Do not remove these until the lab tests are cleared.

#### **H. Sewer Backup Involving Private Property**

##### **Standard Operating Procedures (SOP)**

Refer to Emergency Response Plan (**ERP**) for situational procedures.

##### **Emergency Response material should include:**

Cell Phone with Camera, Emergency Response Plan with blank forms, EBRICS Radio

- i) **FIRST:** Determine if stoppage is in the City main line. Run line with Hydro or Rodder to ensure partial blockage doesn't exist.
  - (1) **IF NO:** Inform customer that the problem is in their private line and that a plumber of their choosing should be contacted to fix the problem. Inform Code Enforcement in case follow up by code enforcement is necessary to insure the property is restored to a sanitary operating condition. **END**
  - (2) **IF YES (in our system):**  
Relieve the blockage and backup, call a City staff Supervisor or Manager and then proceed to ask customer if they desire cleanup.

- (a) If the customer desires clean up support from the City, call **E.V. Link @ 1-800-413-2999 or 707-479-1375** (Bruce Burnett), or current primary service provider. Request a cleanup crew be dispatched. Ask for ETA and relay information to customer. If for some reason the primary service provider cannot be reached, refer to **ERP** for alternate restoration companies. **DO NOT ATTEMPT TO CLEAN SEWAGE BACKUP INSIDE THE BUILDING ALONE WITHOUT PROR AUTHORIZATION FROM MANAGER.**
- (b) If the customer does not want clean up support, request that the customer sign a "Refusal of Service" form. If customer does not wish to sign this form, fill out form and note that they chose not to sign.
1. Inform customer to:
    - a. Keep pets and inhabitants from walking through spill.
    - b. Put towels or some form of diversion to keep the spill from reaching floor vents and to limit spreading.
    - c. Start making a list of items and areas affected by the spill.
    - d. Contact their insurance company.
  2. Take pictures of affected areas and items.
  3. If relocation to a motel is requested, call from the list in the **ERP** to accommodate. Inform the customer that you can only authorize one nights stay or until the next business day when a City of Pinole representative or a representative from the City's insurance company would contact them.
  4. Do not volunteer or disown City liability. If asked about liability, inform them that the City's insurance representative would determine it.
  5. Always maintain a professional and courteous approach to these matters. Put yourself in the customers' position and understand that this can be a very stressful and aggravating situation. The customer, understandably, may not be very pleasant.
  6. **DO NOT WALK AWAY FROM AN UNRESOLVED SANITARY SEWER OVERFLOW (SSO) THAT HAS THE POTENTIAL FOR IMMEDIATE IMPACT ON PUBLIC HEALTH, SAFETY, OR ENVIRONMENTAL DANGER.**
  7. If there is a discrepancy as to responsibility, and/or no other timely solution to resolving an SSO, we will make every effort to fix the problem. All financial and legal responsibilities will be left to determine at a future time.
  8. For containment and clean up of outdoor spills, refer to **ERP**.
  9. In the event that the customer is without service and chooses not to relocate, we have (2) portable chemical toilets as an option for a short-term solution.

## SANITARY SEWER OVERFLOW CALCULATION METHOD

To calculate the amount of gallons in a sanitary sewer overflow, you must determine the volume of the sanitary sewer overflow. If it is a rectangular contained area:

$$V=L \times W \times D \times 7.48 = \text{Gallons}$$

**Example:** A spill 100' x 100' x 6"  
 $100' \times 100' \times .5' \times 7.48 = 37,400/\text{gallons}$

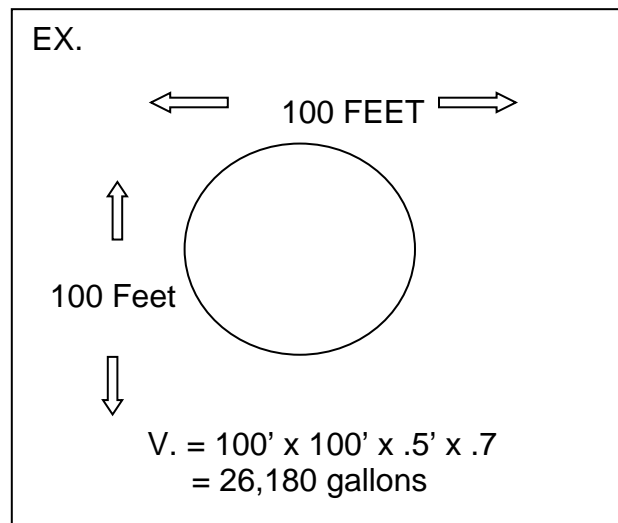
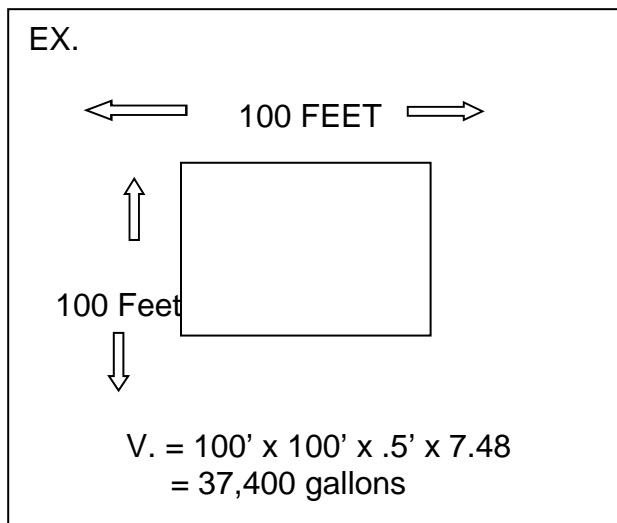
If you are dealing with a sanitary sewer overflow that has been running into a storm drain, you must estimate the gallons by the amount of time of the overflow x the number of connections on the receiving line (200 gallons per household per 24 hours).

**Example:** If you have a line with 6 houses on it and it has been overflowing for 24 hours:

$$6 \times 200/\text{gallons} = 1,200/\text{gallons}$$

**Example:** If you have 60 houses on a line that has been overflowing for 1 hour:

$$60 \times 200/\text{gallons} \text{ divided by } 24 \text{ hours} = 500/\text{gallons}$$



**Example:** 6 houses, overflowing for 12 hours at 240 gallons per house

$$240 \text{ gallons, } 24 \text{ hour} \times 6 \text{ households}$$

$$= 720 \text{ gallons per } 12 \text{ hours}$$



City of San Diego  
Metropolitan Wastewater Department

**Reference Sheet for Estimating Sewer Spills  
from Overflowing Sewer Manholes**  
*All estimates are calculated in gallons per minute (gpm)*

Wastewater Collection Division  
(619) 654-4160



5 gpm



25 gpm



50 gpm



100 gpm



150 gpm



200 gpm



225 gpm



250 gpm



275 gpm

All photos were taken during a demonstration using metered water from a hydrant in cooperation with the City of San Diego's Water Department.

rev. 4/00

## HAZEL STREET LIFT STATION TROUBLE SHOOTING PROCEDURES (510) 724-9152

### A. Pump Not Pumping

1. Trouble shoot control panel and level controller.
2. Put good pump on lead; shut off power to lock out down pump.
3. Visually inspect down pump – check power.
4. Back flush if possible –
  - a. If down pump starts, open check valve, hold open.
  - b. Alternate back flush working pump to relieve pressure on down pump and check valve.
5. Close all inflow and outflow valves on down pump; drain pump with ball valve – pull inspection plate.
6. Pull pump.
7. Open inspection plate on check valve.
8. If suction line is plugged before the valve, pump wet well down.
9. When pump has been down for a good length of time (4 or more hours), back flush before starting.
10. Bleed (air) before restarting.

### B. Both Pumps Running, But Not Pumping

1. Trouble shoot control panel and level controller.
2. Physically check wet well.
3. Bleed Air
4. Refer to “plugged pump” procedure.

### C. Pumps Not Running

1. Check power at pole.
2. Set up generator power.

### D. No Power At Pole

1. Notify P.G.&E. (800) 743-5000
2. Visually inspect pole, lines and fuses.
3. Set up generator power.

### E. Backup at Station or Nearby Manhole

1. Make sure station is in working order (see A through D).
2. Check up stream manholes for blockage.
3. Unplug blockage.
4. Clean up standing water and waste material.

### F. Forced Main Blockage

1. Inspect manhole at end of forced main.
2. Inspect street for sinkholes.
3. Use gas pump for pumping above ground to gravity feed manhole (refer to diagrams on next page for pumping route) or to portable storage tank trailer.

## **SAN PABLO AVENUE LIFT STATION TROUBLE SHOOTING PROCEDURES (510) 724-0522**

### **A. Back up at Station or Nearby Manhole**

1. Make sure station is in working order (See B through F).
2. Check upstream manholes for blockage.
3. Unplug blockage.
4. Clean up standing water and waste material.

### **B. Pump Not Pumping**

1. Trouble shoot control panel and level controller.
2. Put good pump in lead, lock power out to down pump.
3. Pump well down.
4. Visually inspect pumps.
5. Pull pump from well.
6. Open pump housing, inspect and clean.

### **C. Both Pumps Not Running**

1. Trouble shoot control panel and level controller.
2. Check power at pole.
3. Check motor operation.

### **D. Pumps Running But Still Overflowing**

1. Trouble shoot control panel and level controller.
2. Check force main manhole.
3. Check up line (inflow) manholes.
4. Check to see if pumps are plugged.

### **E. Forced Main Broke or Plugged**

1. Bypass force main to Patrick Drive manhole or to San Pablo Avenue at Foster Freeze with portable submerging pump or 6" gas pump (refer to diagrams on next page for pumping route) or pump to portable storage tank trailer (Rain for Rent has 21,000 gallon storage tanks).

### **F. Power Outage**

1. Set up generator power

## **CAUSE/RESPONSE**

### **A. Sewer Overflow – Manhole running over – can't unplug blockage.**

1. Pump to nearest downstream manhole with submersible pump, hose and generator power or to portable storage tank trailer.

### **B. Sink Hole Sewage Overflow**

1. Pump to nearest downstream manhole.
2. Use storm drain system to route sewage to nearest sewer system access or to portable storage tank trailer.
3. If sanitary sewer overflow enters creek, use screen to collect solids.

### **C. Lateral Plugged in Street – Unable to Clean**

1. Divert overflow to nearest accessible clean out (if neighbors give permission).
2. Divert overflow to nearest downstream manhole.
3. Dig hole and use submersible pump if necessary.
4. Clean up standing water and waste material.
5. If sanitary sewer overflow enters creek, use screen to collect solids.
6. Take samples upstream and downstream.

### **D. SSO Mitigation Plan for Pinon**

1. Watch CCCFlood Control Website for weather projections
2. Deploy Rental Equipment to designated location
  - a. Pumps, hose, and tanks
3. Enter into agreements with contract haulers
  - a. Place on standby for days of projected overflows
4. Develop staff schedule to monitor equipment when I/I is predicted to be higher than system can handle. Confer with City Engineer for assistance with flow volume projections or WPCP Manager for Wet Weather Flow at treatment plant.
  - a. Oversee actual implementation of SSO Mitigation
5. Clean and remove equipment at the end of the rainy season

# RELIABILITY IMPROVEMENT AND MANAGEMENT PLAN FOR PUMPING AND COLLECTION SYSTEM

## A. Annual Management Plan For Sewer Collection System

1. Use available funding (request approximately \$350,000 annually) for rehab projects to mitigate I&I and system integrity to include:
  - a. Mainline replacement or lining
  - b. Manhole lining or grout seal
  - c. Pipe bursting to upgrade size and/or integrity of mainline
  - d. Rerouting of lines
  - e. Make immediate repairs as needed
  - f. Lift station upgrades
2. Bi-weekly operations checks on lift stations. Scheduled maintenance and repairs as needed.
3. Quarterly training on emergency by-pass pumping and generator power at lift stations.
4. Preventive Maintenance to include:
  - a. Flush entire system on an 18-month schedule
  - b. Service "Hot Spots" bi-annually or as needed
  - c. Service areas with mechanical rodder where needed
  - d. Note faults in system for repairs
5. Inspections to include:
  - a. Smoke Testing
  - b. Video inspections
  - c. Note faults in system for repairs
6. Annual maintenance on easement paths for access
7. Incorporate all information of rehab into GIS
8. Training to include:
  - a. Various related seminars
  - b. In-house training
  - c. CWEA certification program available

The City of Pinole is approximately five square miles with 46.5 miles of underground wastewater piping, which ranges from 6" to 30" in size. There are 1,492 manhole structures and the deepest manhole is 22 feet. The cleaning equipment includes:

1. (1) Hydro Machine
2. (1) Rodding Machine
3. (1) Hydro Vactor Machine
4. (2) Electric Snakes (flexible)
5. (1) Small and Mid-Size Camera Unit
6. (1) Track Camera System
7. (1) 2" Sump Pump



8. (1) 6" Gas Driven Pump
9. (1) 1.5 KV Diesel Trailer Mounted Generator
10. (1) 115 Volt Recessed Impeller 132 GPM

**B. Pumping Stations:**

**Hazel Avenue Station** – This dry-well station has two 20 H.P. motors at 1750 RPM, with a capability of 300 gallons per minute and a 6" x 1,000' long forced main. The force main is also plumbed for above ground pumping. Block #50 Exempt (Rolling Blackouts)----WWCAP 334cf = 2,500 gallons.

**San Pablo Avenue Station** – This above ground control station has two 10 H.P. FLYGHT submerged motors with a capability of 500 gallons per minute and a 6" x 635' long forced main. The force main is also plumbed for above ground pumping. Block #10----WWCAP 367cf = 2,750 gallons.

**APPENDICES**

**Confidential Employee Roster**

**Public Works Cellular Phones**

Public Works Superintendent, Joe Bingaman	(510) 672-1053
Public Works Sewer Division, Pat Bowie	(510) 418-6810
Public Works, Streets/Parks, Rob Ouellette	(510) 418-6811
Public Works Director, Tamara Miller	(510) 672-5670

**Public Works/W.P.C.P. Pager Numbers**

Public Works Primary Pager	(510) 810-3860
Public Works Secondary Pager	(510) 810-3863
Public Works Weekend Pager	(510) 729-3685
San Pablo Avenue Lift Station	(510) 724-0522
Hazel Street Lift Station	(510) 724-9152
WPCP After Hours Pager	(510) 361-2108

**Public Works Department Employees By**

Miller, Tamara	Public Works Director	Chico Ca 95973	Cell 530-514-9055
Anderson, John	Corp Yard/NPDES	4835 Full Moon Drive Richmond, CA 94803	Res (510) 223-1044
Bingaman, Joe	Public Works Manager		

Bowie, Patrick	Sewer Supervisor	420 Canyon Creek Dr., American Canyon, CA 94503	Res (707) 552-2180 Cell (707) 888-5301
Jones, Matt			
Castro, Faustino (Junior)	GIS, Inspector	403 Mellowood Court Suisun City, CA 94585	Res (707) 399-0758 Cell (707) 631-3140
Denis, Brian	Sewers	361 San Jose Street Fairfield, CA 94533	Res (707) 428-3734
Wilson, Tony	Maintenance	2773 Flannery Rd San Pablo ca, 94806	Res(510) 964-0486
Ouelette, Robert	Corp. Yard/Maintenance	1825 Manzanita Drive Concord, CA 94519	Res (925) 609-9997
Walker, Robert	Corp Yard/Sewers	1717 Market St. #E San Pablo, CA 94806	Res (510) 215-5823

City of Pinole  
Homeowners Associations

Association Name	Location	Property Manager's Name, Address, Phone, Contact	President's Name, Address, Phone
Appian Way Townhomes	Dalessi Lane	Collins Management 3220 Blume Drive, Ste. 154 Richmond, CA 94806 (510) 262-1795 Fax: (510) 262-1797	Denise Witcher 1828 Dalessi Lane Pinole, CA 94564 (510) 222-2346
Bayview Vista	Lopes Lane & Court	Bayview Vista HOA Board of Directors 517 Lopes Ct., Pinole, CA 94564 (510) 724-2907	Mario Falcao 517 Lopes Court Pinole, CA 94564 (510) 724-2907
East Bluff	Ridgecrest Rd. (1361-1383) Marionola Way (1200-1260) Tesoro Court (1800-1890) Buckeye Court (1501-1555)	East Bluff HOA 1251 Marionola Way Pinole, CA 94564 (510) 724-6840 Fax: (510) 724-1156	East Bluff HOA Barbara Skidmore 1251 Marionola Way Pinole, CA 94564 (510) 724-6840
East Bluff II	Henry/Ridgecrest (1300-1302) Lewis Lane	Homeowners Association	Bob Hennessey 1302 Ridgecrest Road Pinole, CA 94564 (510) 724-5844
Harbor Cove	Carlotta Circle Curry Place	Collins Management Attn: Paul Collins 3220 Blume Drive, Ste. 154 Richmond, CA 94806 (510) 262-1795	
Harbour Pointe I	Wildrose Circle	City Scape Attn: Robert Simms 3450 3 <sup>rd</sup> Street, Suite 1A San Francisco, CA 94124 (415) 401-2053/Fax: (415) 487-9961	Cynthia Singh 388 Wildrose Circle Pinole, CA 94564 (510) 741-1558
Harbour Pointe II	Dohrmann Lane		Roberta Kuhlman 532 Dohrmann Lane Pinole, CA 94564 (510) 724-7391
On the Hill Townhomes (Willow Oak)	Henry Avenue (2000-2120) Blue Oak Oak Hollow Oak Court Red Oak Oak Hill Silver Oak	Ed Szaky 3379 Mildred Lane Lafayette, CA 94549 (925) 284-7730	Ed Szaky 3379 Mildred Lane Lafayette, CA 94549 (925) 284-7730
Pinole Crest Gardens	Estates Avenue		Don Bitner 2920 Estates Avenue, #6 Pinole, CA 94564 (510) 758-5606
Pinole Grove	800 John Street	Edward Stohsner,	

Housing		Property Manager (510) 741-1900 800 John Street Pinole, CA 94564	
Pinole Ridge	Canyon Drive Foothill Avenue Greenfield Circle	City Scape Attn: Robert Simms 3450 3 <sup>rd</sup> Street, Ste. 1A San Francisco, CA 94124 (415) 487-9953	Steve Tietgen 1859 Canyon Drive Pinole, CA 94564 (510) 724-1961
Pinole Ridge IV (Heritage Series)	Alta Mirano Bernardo Ct. Francisca Ignacio Ct. Oak Ridge Rd.	LLW Properties Attn: E.G. "Doc" Waslohn 1652 West Texas Street Fairfield, CA 94533 (707) 428-0490 x3011	Fernando Ronquillo 1036 Francisca Court Pinole, CA 94564 (510) 724-2736
Pinole Shores Association I	Blackberry Lane (400-418) Del Monte Drive (301-327) Dorhmann Lane (400-455) Live Oak Lane (700-734) Wildrose Circle (300-315)	Collins Management Attn: Paul Collins 3220 Blume Drive, Ste. 154 Richmond, CA 94806 (510) 262-1795	Lorene Scalora 706 Live Oak Lane Pinole, CA 94564 (510) 741-7470
Pinole Station	Alamo St. Barrett Ct. Christian Ct. Curran Ct. Dean Ct. Enlow Ct. Faria Ct. Garrity Ct. Holliday Ct. Ponderosa Trail	Pinole Station HOA C/o Noble Community Management 875-A Island Drive, #299 Alameda, CA 94502	Roberto Montenegro 2464 Hill View Lane Pinole, CA 94564 (510) 669-0115
Primrose Terrace	Primrose Terrace	Primrose Terrace HOA Attn: Michael Ireland P.O. Box 1048 Groveland, CA 95321- 1048 (510) 799-6826	Rodney Warren, President 638 Primrose Terrace Ronald Sebring, Vice-President 617 Primrose Terrace Pinole, CA 94564 (510) 741-7437
Pinole Valley Townhomes	Estates Avenue Ramona Street	Property Innovations Attn: Mary Ann Puppo 2817 Crow Canyon Road., Ste. 201B San Ramon, CA 94583 (925) 820-7562/Fax: (925) 820-0759	Maria Bartlow 2960 Estates Avenue Pinole, CA 94564 (510) 222-7521
Sunnyview Court HOA	Sunnyview Drive Woy Circle	Ernie Revecho 113 Woy Circle Pinole, CA 94564 (510) 741-7891/Fax: (510) 741-7745	Ernie Revecho 113 Woy Circle, Pinole 94564 (510) 741-7891 Fax: (510) 741-7745
Willowbrook Condominiums	Dursey Drive	Powar Management Attn: Mark Cherrington, Manager 68 Mitchell Blvd., Ste. 100 San Rafael, CA 94903 (415) 491-8930	Robert Ray 201 Dursey Drive Pinole, CA 94564 Res: (510) 741-8101 Bus: (415) 476-7470

## Emergency Phone Listing

In case of SEWAGE spill exceeding 1,000 gallons, refer to first 2 pages of this book.

In case of Chemical spill or Hazmat problem call Pinole dispatch at ext. 953.

### Governmental

Cal Dept of Transportation	(510) 286-6359	(Traffic Signals)
California Highway Patrol	(925) 646-4980	(707) 551-4200 Option 3 – Comm Ctr)
Cal OSHA	(925) 602-6517	
City of Hercules	(510) 799-8200	
City of Hercules/Glen/PW	(510) 812-5366	
City of Hercules/Jeff/PW (Cell)	(510) 812-4630	
CCC Flood Control	(925) 313-2270	Mon. – Thurs 6:30 a.m. to 5:00 p.m.
CCC Flood Control/Maint. Div.	(925) 313-7000	
CCC Health Dept	(925) 646-5225	
CCC Public Works/Maint. Div.	(925) 313-7000	
CCC Sheriff	(925) 646-2441	
CCC Signal Maintenance	(925) 313-7052	(925) 313-7054 (Pager Traffic Signals)
East Bay Regional Parks	(510) 544-3010	or (510) 237-6896 (John Hitchen)

### Media (Newspaper)

San Francisco Chronicle	(415) 777-1111
West County Times	(510) 262-2787

### Television

KGO - 7	(415) 954-7777
KPIX - 5	(415) 362-5550
KRON - 4	(415) 561-8000
KTVU - 2	(415) 834-1212

### Medical

Concentra Medical Center	(510) 222-8000	(Monday - Friday only)
Kaiser Hospital (Martinez)	(925) 372-1999	
Kaiser Hospital (Richmond)	(510) 307-1500	
Kaiser Hospital (Vallejo)	(707) 651-1000	

### Pipeline Companies

Chevron Pipelines	(800) 762-3404
Kinder Morgan Pipelines	(510) 233-2027
Tosco/Konoco/Phillips Pipelines	(800) 448-7676

### **Transportation**

West Cat	(510) 724-7993	
BNSF	(800) 832-5452	*(909) 386-4217 (Emergency Service Interrupt)
Union Pacific Railroad	(510) 891-7510	(800) 892-1283

### **Utilities**

EBMUD (Maintenance Yard)	(510) 222-7976	(510) 835-3000 – Main # After Hours)
Pacific Bell	611	
Pacific Gas & Electric	(800) 743-5000	
Underground Service Alert	(800) 227-2600	
West County Waste Water District	(510) 222-6700	(510) 222-6799 (After Hours)

### **Contractors**

Andre's Mechanical & General Eng	(925) 323-1871	(Hercules Lift Stations)
Bill's Underground	(510) 719-1739	Cell# (510) 932-1736
Ernies Plumbing	(510) 758-1900	Cell# (510) 207-0825
Pacific Pipelines	(707) 689-3357	
Roto Rooter	(925) 939-3100	

### **Equipment Rental**

Bay Area Barricade	(925) 686-1089
Cresco	(925) 228-9811
Hertz Equipment	(510) 307-4444
Rain for Rent (24 Hr)	(510) 458-0200
United Rentals	(510) 562-3000

### **Sewer & Storm Drain Supplies**

Central Precast Concrete Inc.	(925) 462-6802
D & L Supply	(800) 422-0848
Phoenix Iron Works	(510) 465-9900
Weco	(707) 644-6661

### **Sewer Clean-up & Drying**

E.V. Link (Bruce Barnett)	(800) 413-2999 or (707) 479-1375
Cure – Water Damage Restoration	(925) 299-8706 (800) 470-2873 Cell: (925) 437-3113
Ideal Restoration	(800) 379-6881

### **Towing**

AAA Towing	(800) 222-4357
Freeman Towing	(510) 233-0878
J & O Tire	(510) 237-6344
S & S Towing	(510) 232-8000

# City of Pinole

# Warning



**Raw Sanitary Sewer Overflow**  
**--Area Closed--**  
**No Entry**

**CONTAMINATED WATER**  
**DO NOT**  
**DIGEST, WADE, SWIM, FISH**  
**OR COME IN CONTACT**

**PLEASE KEEP CHILDREN AND PETS**  
**OUT OF THE AREA.**

**QUESTIONS CONCERNING**  
**EXPOSURE, POSTING AND CLEAN-UP**  
**SHOULD BE DIRECTED TO:**

**Public Works Department during business hours at**  
**(510) 724-9010.**



# CITY OF PINOLE

Development Services Department

2131 Pear Street  
Pinole, CA 94564

Phone: (510) 724-9010  
FAX: (510) 724-4921  
www.ci.pinole.ca.us

## Refusal of Service

**To:** Resident/Owner  
@ \_\_\_\_\_

**From:** Public Works Department

**Subject:** Refusal of Property/Home Clean-up Due To Sewage Back-up (or other cause).

**Explain:** \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**Date:** \_\_\_\_\_ **Time:** \_\_\_\_\_

**Homeowner or Resident Signature:** \_\_\_\_\_

**Printed Name:** \_\_\_\_\_

The above acknowledges that clean-up services were offered, but were refused.

**Public Works Attendant:** \_\_\_\_\_