



CITY OF PINOLE

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Greetings Pinole Community,

I want to reach out to provide some information, comfort, and reassurance during this challenging time. The Covid-19 situation is changing day to day, and has already dramatically altered our normal routines, which can be unsettling. County Health Services and the Office of Emergency Services are very diligently monitoring the situation and directing an effective response coordinated across all levels of government. Thank you all for taking steps to keep yourselves and the community safe by abiding by the Health Order to stay at home and practicing healthy personal habits.

As communicated on the City website, through the biweekly Administrative Report, and through other channels, the City needed to make some adjustments to normal operations to comply with the Health Order, protect the health of employees, and create a service model that would be sustainable for many months. So, the City has cancelled recreation programs, closed public buildings, and reduced other City functions to minimize the spread of the virus.

We have heard concerns that the police department has been shut down. The police department has not been shut down, and is in fact fully operational. All police services are still available, however, we are asking that any nonviolent or non in-progress calls for service be handled through our Video Reporting Program or phone reporting.

There has been no data that supports an increase in crime to this point in the City, and I am confident that the current service model will provide for the same level of public safety that the community has experienced prior. This is uncharted territory for all of us, but we are confident that we will endure this period together. We appreciate your understanding and being adaptive as we move forward together in dealing with this period of uncertainty for all of us.

Thank you,

Chief N. H. Gang