Following the wildfires in 2017 and 2018, some of the changes included in this presentation are contemplated as additional precautionary measures intended to further reduce future wildfire risk.

### Community Wildfire Safety Program

#### REAL-TIME MONITORING AND INTELLIGENCE
- Coordinating prevention and response efforts by monitoring wildfire risks in real time from our Wildfire Safety Operations Center
- Expanding our network of PG&E weather stations to enhance weather forecasting and modeling
- Supporting the installation of new high-definition cameras in high fire-threat areas

#### NEW AND ENHANCED SAFETY MEASURES
- Further enhancing vegetation management efforts to increase focus on vegetation that poses a higher potential for wildfire risk
- Conducting accelerated safety inspections of electric infrastructure in high fire-threat areas
- Disabling automatic reclosing of circuit breakers and reclosers in high fire-risk areas during wildfire season
- Proactively turning off electric power for safety (Public Safety Power Shutoff) when elevated weather conditions, including a potential fire risk, are forecasted

#### SYSTEM HARDENING AND RESILIENCY
- Installing stronger and more resilient poles and covered power lines, along with targeted undergrounding
- Upgrading and replacing electric equipment and infrastructure to further reduce wildfire risks
- Working with communities to develop new resilience zones to provide electricity to central community resources during a Public Safety Power Shutoff event
Following the wildfires in 2017 and 2018, some of the changes included in this presentation are contemplated as additional precautionary measures intended to further reduce future wildfire risk.

**MONITORING** wildfire risks in real time from our

24/7 Wildfire Safety Operations Center and coordinating prevention and response efforts

**INSTALLING**

~1,300 new weather stations by 2022

Data available at mesowest.utah.edu

**SUPPORTING** the installation of

~600 high-definition cameras by 2022

Images available at alertwildfire.org
Following the wildfires in 2017 and 2018, some of the changes included in this presentation are contemplated as additional precautionary measures intended to further reduce future wildfire risk.

We are **expanding and enhancing our Vegetation Management program** to further reduce wildfire risk.

- Our enhanced vegetation management work includes the following:
  - Meeting and exceeding state standards for minimum clearances around the power line.
  - **Addressing overhanging limbs and branches** directly above and around the lines.
  - **Removing dead and dying trees** as well as specific tree species that have more frequently fallen into PG&E lines and caused an ignition.

- We are working to complete this important safety work **in high fire-threat areas** over the next several years.
As part of our enhanced wildfire safety efforts, implemented following the 2017 and 2018 wildfires as additional precautionary measures intended to further reduce wildfire risks, we are conducting accelerated safety inspections of electric infrastructure in areas of higher wildfire risk (Tier 2 and Tier 3).

- We are conducting comprehensive inspections of electric towers and poles through visual and aerial inspections.
- This work is being done as part of our Community Wildfire Safety Program, and is in addition to our routine inspections and maintenance programs.
- We are inspecting substations and transmission and distribution lines in high fire-threat areas.
Following the wildfires in 2017 and 2018, some of the changes included in this presentation are contemplated as additional precautionary measures intended to further reduce future wildfire risk.

Inspections Overview

Accelerated inspections of transmission and distribution poles and towers as well as substations in high fire-threat areas

Visual inspections (ground and/or climbing) performed by crews of up to four people

Aerial inspections by drones to complement and further enhance inspections

Helicopters for inspections and to deliver crews to remote locations

We are taking action right away to address any immediate risk to public safety found during the accelerated inspections.
We will evaluate inspection results to determine repair needs and associated timing. If any issues are found during the accelerated inspections that pose an immediate risk to public safety, we are taking action right away to address the issue.

- When inspections determine that repairs are needed, but there is not an immediate safety risk, we will follow our preventative maintenance procedures, consistent with state guidelines for high fire-threat areas.

- Repairs will depend on what we observe in the field but could range from installing new signs or electrical components to replacing poles or towers.

- Where possible, we will bundle work to minimize customer impact, particularly if we need to de-energize the line to safely complete the repairs.

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**System Hardening and Resiliency**

**Installing stronger and more resilient poles and covered power lines** across approximately 7,100 line miles of highest fire-risk areas

**Replacing equipment to further reduce risk to our system** and tailoring upgrades based on terrain and weather conditions using more granular analysis of fire-prone regions

**Piloting new resilience zones** to allow PG&E to provide electricity to central community resources serving local customers during a Public Safety Power Shutoff (PSPS) event
To further reduce the risk of wildfires, we are disabling automatic reclosing of circuit breakers and reclosers on lines in high fire-risk areas during wildfire season.

Where we have remote control capability, we disable reclosing based on a daily decision-making process during times of elevated risk.

**ENABLED**

450 reclosing devices with remote capabilities in **2018**

**WORKING** to enable nearly

300 additional reclosing devices with remote capabilities in advance of the **2019 wildfire season**
Public Safety Power Shutoff (PSPS)

We monitor conditions across our system and evaluate whether to proactively turn off electric lines for safety when elevated weather conditions, including a potential fire risk, are forecasted.

<table>
<thead>
<tr>
<th>A RED FLAG WARNING declared by the National Weather Service</th>
<th>LOW HUMIDITY LEVELS generally 20% and below</th>
</tr>
</thead>
<tbody>
<tr>
<td>FORECASTED SUSTAINED WINDS GENERALLY ABOVE 25 MPH AND WIND GUSTS IN EXCESS OF APPROXIMATELY 45 MPH, depending on location and site-specific conditions such as temperature, terrain and local climate</td>
<td>ON-THE-GROUND, REAL-TIME OBSERVATIONS from PG&amp;E’s Wildfire Safety Operations Center and field observations from PG&amp;E crews</td>
</tr>
<tr>
<td>CONDITION OF DRY FUEL on the ground and live vegetation (moisture content)</td>
<td></td>
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</tbody>
</table>

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**Public Safety Power Shutoff (PSPS)**

- Beginning with the 2019 wildfire season, we are expanding our Public Safety Power Shutoff program to include **all electric lines that pass through high fire-threat areas** – both distribution and transmission.

- The most likely electric lines to be considered for shutting off for safety will be those that pass through **areas that have been designated by the CPUC as at elevated (Tier 2) or extreme (Tier 3) risk for wildfire.**

- Because the energy system **relies on power lines working together** to provide electricity, **any of PG&E’s more than 5 million electric customers could have their power shut off.**

*Source: California Public Utilities Commission*
Following the wildfires in 2017 and 2018, some of the changes included in this presentation are contemplated as additional precautionary measures intended to further reduce future wildfire risk.

PSPS Event Notifications

Extreme weather threats can change quickly. **Our goal, dependent on weather, is to provide customers with advance notice prior to turning off power.** We will also provide updates until power is restored.

**Timing of Notifications (when possible)**

- **~48 HOURS** before electricity is turned off
- **~24 HOURS** before electricity is turned off
- **JUST BEFORE** electricity is turned off
- **DURING THE PUBLIC SAFETY OUTAGE**
- **ONCE POWER HAS BEEN RESTORED**

**City/County/Agency Notifications**

We will **make every attempt to provide notice in advance of notifying customers** through:

- **Phone calls/emails** to primary contacts
- **Automated notifications** to send alerts through multiple channels
- **Provide customer alerts** to share via channels, such as city or county website, Nixle, Nextdoor and Reverse 911

**Customer Notifications**

We will attempt to reach customers through **calls, texts and emails**. We will also use **social media** and keep **local news** and **radio outlets** informed and updated.
We will only restore power when we are certain it is safe to do so. We expect to be able to visually inspect the system for damage and restore power to most of our customers within 24 to 48 hours after extreme weather has passed.

After the extreme weather has passed and it’s safe to do so, our crews begin patrols and inspections.

Crews visually inspect our electric system to look for potential weather-related damage to the lines, poles and towers. This is done by vehicle, foot and air during daylight hours.

Where damage is found, crews work to isolate the area so other parts of the system can be restored. Crews work safely and as quickly as possible to make repairs.

Once it is safe to energize, a call is made to the PG&E Control Center to complete the energization process. Power is then restored to customers.

Customers are notified that power has been restored.

Because extreme weather can last several hours or days, for planning purposes, we suggest customers prepare for outages that could last longer than 48 hours.

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**Working With Our Customers to Prepare**

- **Reaching out to approximately 5 million customers** and asking them to update their contact info at pge.com/mywildfirealerts
- **Mailing postcards to customers that do not have contact information on file**
- **Conducting additional outreach to customers in high fire-threat areas** through direct mail, preparedness checklist and email campaign
- **Launching broad public safety advertising campaign**
- **Partnering with community leaders, first responders and public safety authorities** around PSPS preparedness and coordination
- **Holding answer centers and open houses** (as needed) in advance of and during wildfire season
- **Providing tenant education kits** to Master Meter customers
- **Placing calls and doing additional outreach to Medical Baseline and Medical Baseline-eligible customers** in high fire-threat areas
- **Continuing to share information** through pge.com/wildfiresafety
- **Engaging with organizations for our customers who have specific needs** to explore ways we can partner
We welcome your feedback and input
For questions regarding PG&E’s Community Wildfire Safety Program, please contact:

- Treva Reid
  - 510-874-2244
  - Treva.Reid@pge.com
- Les Putnam
  - 925-674-6374
  - Leslie.Putnam@pge.com

Please direct customers with questions to:
- Call us at 1-866-743-6589
- Email us at wildfiresafety@pge.com
- Visit pge.com/wildfiresafety

As a critical partner in emergency response, we want to notify you about a potential Public Safety Power Shutoff in your area, when possible. Please provide the best phone numbers and email addresses for your organization.

Following the wildfires in 2017 and 2018, some of the changes included in this presentation are contemplated as additional precautionary measures intended to further reduce future wildfire risk.
New and Enhanced Safety Measures

- **Further enhancing vegetation management efforts** to increase focus on addressing overhanging limbs and branches, dead and dying trees as well as certain species that pose an increased potential risk of falling into power lines.

- **Conducting accelerated safety inspections of electric towers and poles** from top to bottom through ground, climbing, drone or helicopter inspections. This is in addition to our routine inspections and maintenance programs.

- **Disabling automatic reclosing of circuit breakers and reclosers** on lines in high fire-risk areas during wildfire season.

- **Proactively turning off electric power for safety when extreme weather and fire danger conditions are forecasted** (Public Safety Power Shutoff), and helping customers prepare by providing early warning notification when possible.

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Do You Have a Plan to Stay Safe During Wildfires?

The threat of extreme weather and wildfires continues to grow. Below are some steps to help keep you, your family and your home safe.

**UPDATE YOUR CONTACT INFORMATION** by visiting pge.com/mywildfirealerts

**PREPARE & PRACTICE** a plan to make sure everyone in your home knows what to do during an emergency

**BUILD OR RESTOCK** your emergency kit with supplies to last a week and plan for medications that need refrigeration or medical devices that require power

**MAINTAIN DEFENSIBLE SPACE** around your home by regularly trimming bushes and trees. Visit readyforwildfire.org for more tips and information.
Real-Time Monitoring and Intelligence

■ Coordinating prevention and response efforts by monitoring wildfire risks in real time from our Wildfire Safety Operations Center.

■ Adding approximately 1,300 new PG&E weather stations by 2022 to enhance weather forecasting and modeling; real-time data available at mesowest.utah.edu.

■ Installing nearly 600 high-definition cameras in high fire-threat areas by 2022, increasing coverage across high fire-risk areas to more than 90 percent; current images available at alertwildfire.org.

System Hardening and Resiliency

■ Installing stronger and more resilient poles and covered power lines across approximately 7,100 line miles of highest fire-risk areas over the next 10 years.

■ Replacing equipment to further reduce wildfire risks and tailoring upgrades based on terrain, weather conditions and analysis of fire-prone regions.

■ Piloting new resilience zones to allow PG&E to provide electricity to central community resources during a Public Safety Power Shutoff event.

Learn More
For the latest on PG&E’s wildfire safety efforts, including tips to help you prepare for wildfire season, please visit pge.com/wildfiresafety. To learn more about how you and your family can prepare for a Public Safety Power Shutoff, please visit prepareforpowerdown.com.

Following the wildfires in 2017 and 2018, some of the changes included in this document are contemplated as additional precautionary measures intended to further reduce future wildfire risk. “PG&E” refers to Pacific Gas and Electric Company, a subsidiary of PG&E Corporation. ©2019 Pacific Gas and Electric Company. All rights reserved. CCR-0619-1311